



# MEANINGFUL HAJJ & UMRAH

## SACRED TOURS MADE SIMPLE.

### Terms & Conditions

The following constitutes a formal agreement between Meaningful Hajj LLC and the purchaser of any of our programs. The terms “we”, “us”, “our”, “Meaningful hajj”, “MH”, “Meaningful Hajj LLC” refers to Meaningful Hajj LLC and their agents. The Terms “you”, “Client” or “customer” refers to the customer who is booking a reservation through our website or through our agent. If you do not accept these agreements, please do not purchase or register through our website or through our agent. By purchasing our package or registering for the program, you are agreeing to our Terms & Conditions.

1. **Responsibility:** The responsibility of Meaningful Hajj and their agents are limited. MH, acts only as agents for their clients in making arrangements of hotels, buses or any other service in connection with this Tour and assumes no liability whatsoever for injury, damage, loss, death, accident, delay or irregularity, which may be occasioned either by reason of defect, through the acts or default of any company or person engaged in conveying passengers or in carrying out the arrangements of the tour, or as a direct or indirect result of acts of God, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of governments or other authorities regulations, wars, whether declared or not, hostilities, Civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, Visas, or other documents. MH shall not be responsible for lost or stolen items in the mail. MH will accept no responsibility for loss or additional expense due to delay or changes in schedule or other causes.

2. **Warranty:** MH is an Agent provider and cannot be held liable for any and all claims that may arise from its vendors. Vendors include but are not limited to, Hotels, Airlines, Transportation companies, Consulate offices, Embassies, and government service providers in Mina, Arafat and Muzdalifa. MH recommends that customers obtain and review the warranties provided by the vendors if any such situation shall arise. Situations which MH are not liable include but are not limited to: denial of or availability of visa from consulate, delayed flights, Mina & Arafat tent locations and electrical power, Arafat bathroom conditions, Air Conditioning units in Mina, and stalled or damaged buses. MH is only a liaison between you and the Saudi Consulate, if for any reason your visa application has been rejected, MH is then not responsible for any funds lost during the process. This in turn signifies that Meaningful Hajj has no legal or moral obligation to refund any payments that have been paid to MH or any of its affiliates.

3. **Deposit:** A non-refundable Deposit Amount of \$2,000 per person is required within the first week of registration to reserve a spot. Your payments are not deemed made until received by Meaningful Hajj. Second payment of \$3,000 per person must be made 120 days before the departure. Final Payment covering full balance must be paid before 90 days of departure. Hajj fees issued by the Kingdom of Saudi Arabia or related to the ritual of animal sacrifice is not included in any package or programs.

4. Cancellations: ALL SALES ARE FINAL; any cancellations/changes must be in writing and must be approved by MH. Cancellation received 60 days or more prior to departure date are subject to a \$2,000 per person administrative charge. In addition to above additional penalties, and/or charges imposed by hotel/airline/bus companies together with services or hotel service or hotel space may be imposed. Please be advised that once your visa has been processed, there will be NO refunds available for the package(s) you have purchased.

5. Insurance & Losses: MH shall not be liable or responsible for inconvenience, loss, damage or injury arising in connection with the services provided. MH shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay. They will also not be responsible for any person(s) missing and part of the program due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expense for the participant to rejoin the tour. Moreover, no charges or upgrade in the program chosen will be given for any services rendered not utilized. Many of the problems for which MH cannot be held responsible for can be insured against. MH highly recommends that you purchase third party insurance to provide adequate cover for medical expenses, personal accident, loss of baggage and curtailment or cancellation of trip. Individuals are responsible to finance on the spot medical treatment and other contingencies, and then to reclaim this from their own insurance, if covered. You will be required to provide documentation to the insurance company to facilitate a claim. Please note that there are exclusions to coverage of insurance. Insurance has to be purchased and paid for in full as soon as the booking is made to become effective. To the extent permitted by law, you release MH from all liability, cost, damages, claims and expenses (including direct, indirect, special and consequential loss or damage whether in negligence or otherwise) arising out of any loss of baggage.

6. Safety: Please be aware that during your participation in packages operated by MH, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; the forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. MH will not have liability regarding access to or provision of medical care or the adequacy of any care that may be rendered. While MH will use its best efforts to ensure the adequate measures are taken, by agreeing to participate in a package and/or optional excursions you agree that you will hold MH harmless regarding any access to or provision of medical care or the adequacy of any care rendered. Customer understands that many of our tour packages involve long and exhausting walks. Particularly our hajj packages, can take an exhausting physical toll on any and all customers regardless of physical condition. Customers with prior physical conditions are required to make disclosure to MH staff prior to departure. MH will do its best to accommodate customers with health conditions, however by purchasing a package from MH, customer warrants that they are able to complete and participate in all aspects of said package. Should customer be unable to participate in any aspects of our tour packages, it is customer's responsibility to find a companion to assist them.

This Agreement shall be governed and construed and interpreted in accordance with the laws of the State of New York. Customer understands that they must file any and all claims against MH within one year of completion of hajj. Customer voluntarily agrees to waive any right to punitive damages. This agreement contains the entire agreement of the parties and supersedes all prior or contemporaneous negotiations, correspondence, understandings and agreements between the parties, regarding the subject matter of this Agreement. This Agreement may be amended by MH or authorized staff. MH advises customer to periodically check our website to make sure they have the most up to date version prior to departure. If any of these conditions are invalid or unenforceable, it will be struck out and the remaining terms will remain in force. If MH fails to act in relation to a breach by you or others of these Terms & Conditions, this does not waive our right to act with respect to subsequent or similar breaches. This agreement may be executed in counterparts, all of which taken together shall constitute one agreement binding on all parties.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_